TAXI SCAM

DO'S & DON'TS

1. The first clue would be that the driver will ask or demand payment by DEBIT

2. They will refuse cash – will make up an excuse for the cash refusal

3. The driver will stall and hesitate for a moment to switch your debit card with a similar debit that they have in their possession – that card will be in the POS terminal

4. The terminal that is given always is a Verifone VX 670

   - older POS terminal from 2014
   - display is grey screen with black digits
   - it has been reprogrammed to record PIN # or whatever is put in
   - it will always display 'Approved'
   - 'TAP' feature never works on the terminal
   - never asks for a 'TIP'

5. Always input the wrong PIN #. If it displays ‘approved’, it’s a fake terminal

   - if it were a legitimate terminal it would say ‘Invalid PIN please try again’
   - legitimate terminals are newer in appearance and have bright blue or green screen displays

6. If you experience the FAKE terminal

   - take the card out – keep for fingerprints
   - never challenge the driver for your card back
   - immediately exit the taxicab for safety reasons
   - take pictures of the fake taxi
   - lock your card through your banking app or call your bank to shut your card down
   - call police to report the theft

REMEMBER IT’S A PIECE OF PLASTIC

YOU CAN GET A NEW ONE CARD

YOUR SAFETY IS TOP PRIORITY!!

- provide the card to police for evidentiary purposes & take a picture of it
- when you get a NEW card from the bank
- sign the back of the card with a different coloured pen / sharpie and place a small sticker on the back so you can immediately recognize your card